



Chilwell Manor Golf Club Limited

Code of Conduct from April 2026

(Adults)

Code of conduct	
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Chilwell Manor Golf Club is committed to providing an environment free from discrimination, harassment, and intimidation for members, employees, and guests.

By joining the Club, all members agree to abide by this Code of Conduct. Any breach may result in disciplinary action in accordance with the Club's disciplinary policy, which may include sanctions or expulsion from the Club. Members are responsible for the conduct of their guests.

Expected Standards of Behaviour

Members and visitors are expected to:

- Help maintain an environment free from intimidation and harassment, particularly towards staff
 - Promote equal opportunity for all to participate
 - Communicate respectfully and considerately with others
 - Demonstrate appropriate personal behaviour and conduct at all times
 - Promote the positive values of golf, including fair play, honesty, and etiquette
 - Be punctual and well organised out of respect for others
 - Treat organisers, club representatives, and coaches with respect
 - Follow instructions or restrictions issued by club staff
 - Respect the course and the property of the Club and other members
 - Ensure that humour or “banter” does not intimidate or offend others
 - Avoid offensive language or inappropriate jokes that may be overheard in the clubhouse
 - Report behaviour that falls below expected standards to the Manager
 - manager@chilwellmanorgolfclub.co.uk
 - Comply with Club rules and the R&A Rules of Golf, including:
 - Rule 1.2 – Standards of Player Conduct: play in the spirit of the game
 - Rule 1.2b – Code of Conduct
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Unacceptable Conduct

The following behaviours are not tolerated:

- Any form of verbal, physical, sexual, or emotional abuse, harassment, or bullying
- Verbal abuse or harassment towards members, visitors, staff, or contractors
- Criticism or questioning of staff or committee members while they are playing on the course
- Offensive or insulting written, email, or social media communications directed at staff, members, or officials
- Discrimination on any grounds including age, gender reassignment, marital status, race, colour, nationality, ethnicity, disability, sexual orientation, religion, or belief
- Illegal behaviour, including smoking indoors or use of illegal or performance-enhancing drugs
- Excessive foul language or loud swearing, particularly in the clubhouse
- Posting abusive or hurtful content on social media
- Drunken behaviour leading to disorder or offence
- Any form of cheating, including deliberate manipulation of handicaps

Complaints Procedure

All complaints must be submitted in the first instance to either the Manager or the Club Captain within three working days of the incident.

A written follow-up must be provided within 21 days.

This Code of Conduct applies across all Club premises, the golf course, and any situation where members are representing the Club, including away events.

Separate Codes of Conduct apply to juniors and parents/carers.